

Clinical Quality Improvement

Director of Quality Management
 Director International Relations and International Patient Services
Antonio Silva Perez

2024 marks significant milestones in Kameda Medical Center history in quality. 25 years ago, we obtained the ISO9001 certification, and 15 years ago, we achieved the gold seal of approval from Joint Commission International (JCI).

Guided by our leadership's unwavering commitment to quality healthcare, we took a proactive step 25 years ago. We began the journey of standardizing our processes and continually improving them. Kameda Medical Center was among the pioneers in the healthcare industry to adopt ISO 9001, a decision that has paved the way for our continued success.

By 2018, all our units were certified by ISO 9001, a considerable achievement. We are not a collection of hospitals and clinics but a healthcare network that learns from each other.

2009 marks another milestone in the quality journey of Kameda Medical Center and the Japanese Healthcare community. The leaders decided to demonstrate that our organization place is among the best healthcare organizations in the world. His vision was exceptional, and the courage of all the staff who supported his dream was remarkable.

Together, the leadership and the staff decided to be ready for the next challenge. On August 8th, 2009, we were the first organization in Japan to be accredited by JCI. After getting this accreditation, many hospitals and academic medical centers followed our example.

This year, we will have two big assessments: our triennial ISO 9001 audit and the 6th JCI cycle. For sure, these events are important because a third party validates our quality system, but the reason to do quality every day is not to be prepared for the next evaluation but for the next patient; this must be the goal of all of us who work at this amazing organization.

After 370 years, our organization is stronger and ready for the next challenges that the future has for us; let's work together to bring the best patient care possible.